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Health and Adult Social Care and Communities Overview and Scrutiny Committee

Agenda

Date: Thursday, 8th March, 2018

Time: 10.00 am

Venue: Committee Suite 1,2 & 3, Westfields, Middlewich Road,

Sandbach CW11 1HZ

The agenda is divided into 2 parts. Part 1 is taken in the presence of the public and press. Part 2 items will be considered in the absence of the public and press for the reasons indicated on the agenda and at the foot of each report.

It should be noted that Part 1 items of Cheshire East Council decision making and Overview and Scrutiny meetings are audio recorded and the recordings will be uploaded to the Council's website

PART 1 - MATTERS TO BE CONSIDERED WITH THE PUBLIC AND PRESS PRESENT

Apologies for Absence

2. **Minutes of Previous meeting** (Pages 3 - 8)

To approve the minutes of the meeting held on 8 February 2018.

3. **Declarations of Interest**

To provide an opportunity for Members and Officers to declare any disclosable pecuniary and non-pecuniary interests in any item on the agenda.

4. **Declaration of Party Whip**

For requests for further information

Contact: Helen Davies Tel: 01270 686468

E-Mail: helen.davies@cheshireeast.gov.uk with any apologies

To provide an opportunity for Members to declare the existence of a party whip in relation to any item on the Agenda

5. Public Speaking Time/Open Session

A total period of 15 minutes is allocated for members of the public to make a statement(s) on any matter that falls within the remit of the Committee.

Individual members of the public may speak for up to 5 minutes, but the Chairman will decide how the period of time allocated for public speaking will be apportioned, where there are a number of speakers.

Note: in order for officers to undertake and background research, it would be helpful if members of the public notified the Scrutiny Officer listed at the foot of the Agenda at least one working day before the meeting with brief details of the matter to be covered.

6. **Delayed Transfer of Care- 12-Month Review** (Pages 9 - 22)

To consider the current position for Delayed Transfer of Care (DToC) figures from across Cheshire East following the key recommendations made by this Committee at the DToC Spotlight Review in January/February 2017.

7. **Integrated Carers Hub** (Pages 23 - 26)

To receive a presentation by Nichola Glover-Edge, Director of Commissioning, on the current offer for Carers Services across Cheshire East, the role of the Commissioners and the contract due to go live in April 2018.

8. Work Programme (Pages 27 - 30)

To review the current Work Programme.

9. **Forward Plan** (Pages 31 - 44)

To note the current forward plan, identify any new items, and to determine whether any further examination of new issues is appropriate.

CHESHIRE EAST COUNCIL

Minutes of a meeting of the **Health and Adult Social Care and Communities Overview and Scrutiny Committee**

held on Thursday, 8th February, 2018 at Committee Suite 1,2 & 3, Westfields, Middlewich Road. Sandbach CW11 1HZ

PRESENT

Councillor S Gardiner (Chairman)
Councillor B Dooley (Vice-Chairman)

Councillors Rhoda Bailey, G Baxendale, S Brookfield, E Brooks, S Edgar, I Faseyi, L Jeuda, S Pochin, J Rhodes, L Smetham, A Stott and M Warren

76 APOLOGIES FOR ABSENCE

Councillor O Hunter.

77 ALSO PRESENT

Jerry Hawker- Chief Executive Officer, Eastern Cheshire Clinical Commissioning Group (CCG)

Janet Clowes- Portfolio Holder for Adult are and Integration

Liz Wardlaw- Portfolio Holder for Health

Linda Couchman- Interim Director of Operations

Fiona Reynolds- Director of Public Health

Jill Broomhall- Director of Adult Social Care Operations.

78 MINUTES OF PREVIOUS MEETING

Councillor L Smetham advised that during the last meeting, she did not declare a disclosable pecuniary interest in her role as Vice President of Cheshire Community Action

RESOLVED:

- (a) That the written record be amended by the Scrutiny Officer accordingly; and
- (b) That the minutes of the meeting held on 18 January 2018 be confirmed as a correct record and signed by the Chairman.

79 **DECLARATIONS OF INTEREST**

Councillor G Baxendale declared a personal interest in minute number 82, North West Ambulance Service, as he recently used the Ambulance Service for his wife.

80 DECLARATION OF PARTY WHIP

There were no declarations of the existence of a party whip.

81 PUBLIC SPEAKING TIME/OPEN SESSION

There were no members of the public who wished to speak.

82 NORTH WEST AMBULANCE SERVICE

Jerry Hawker, Chief Executive of NHS Eastern Cheshire Clinical Commissioning Group (CCG), attended the meeting, in the capacity of commissioner to present the North West Ambulance Service (NWAS) Ambulance Response Programme Performance Report for period 7 August 2017-31 December 2017.

Jerry advised the Committee that NWAS had experienced significant challenges over the last two years.

In July 2017, the Secretary of State had introduced new ambulance response standards for the NHS in England. NWAS had rolled out the new reports, this was to be completed by August 2018.

Until now, ambulance services were measured on the time it took for a call handler to receive an emergency call, to the vehicle arriving at the scene, the target for this was eight minutes. The process had now moved away from call handlers to trained clinicians being the call handlers and that enabled more time on the call to assess the urgency of the patient. This process was part computer generated and part clinical. Patients would be asked a set of questions that would determine the urgency of a call and then a trained clinician (a General Practioner (GP) or former GP) would make an additional clinical decision.

Jerry explained the new changes enabled ambulance vehicles to be utilised more effectively and efficiently.

NWAS targets were based on the performance of the provider, not the CCGs and this was the same for the whole of the north-west. This has led to significant disparity across urban and rural areas.

The four new standards were:

- Category One: for calls about people who had time-dependent, lifethreatening injuries and illnesses, they would be responded to in an average time of 7 minutes;
- Category Two: for emergency calls such as a stroke or major burn incidents and these calls would be responded to in an average time of 18 minutes;
- Category Three: for urgent calls that are not life threatening but not severe accidents such as falls, these calls would be responded to in 120 minutes (2 hours); and
- Category Four: for none urgent calls, these calls would be responded to in 180 minutes (3 hours).

Category one and two were the most critical, NWAS had responded to category one 90% of the time in 15 minutes and category two 90% of the time in 40 minutes. Jerry acknowledged that NWAS had not met the performance standards but that the scale of change for all ambulance services across the country had been challenging. The statistics particularly for Cheshire showed that NWAS had maintained performance, although this reflected as better than other areas in the north west. One key area was the time it took the clinicians to make a decision and dispatch a vehicle, sometimes Rapid Response cars were

despatched but then an ambulance was needed which had resulted in two or three vehicles arriving to the same scene.

The Committee were advised that an action plan would be available from the 16 February 2018.

The Committee asked if waiting times at the Emergency Department impacted on the resources for vehicles, Jerry advised the turnaround time for the NHS was 15 minutes but the average for the north west was 30-35 minutes. The Committee noted that both Macclesfield and Leighton hospitals were recognised as two of the best performing hospitals.

The Committee asked for clarification on the category despatch times, Jerry advised for all four categories, this was from the time of the call to the time at the scene of the incident, not the time it took to get to hospital.

There was discussion about Paramedics treating patients in their own homes, Jerry clarified that work was being done to assess if the patient could be treated at the scene rather than transporting them to hospital.

The Committee asked about the role of Cheshire Fire and Rescue, as they had previously started to take on responsibilities for some medical responses. Jerry confirmed that the Fire Union stopped the support and this had now been withdrawn.

RESOLVED:

- (a) That Jerry Hawker be thanked for his attendance and presentation;
- (b) That the presentation be received and noted;
- (c) That the Committee add an item for NWAS to the Work Programme to scrutinise the action plan and continued performance and invite representatives from NWAS later in the year.

83 HEALTH AND ADULT SOCIAL CARE PERFORMANCE SCORECARD

Mark Palethorpe, Director of Adult Social Services, introduced the item for the Health and Adult Social Care Performance Scorecard, this was the first time the scorecard had been presented to this Committee and will be a standing item on the agenda.

Fiona Reynolds, Director of Public Health, was responsible for the Joint Needs Strategic Assessment (JNSA). Fiona was conducting a review of the document and the evidence gathered would help to commission a more effective piece of work that would sit alongside the Outcomes Framework.

Fiona advised the Committee that the Public Health scorecard related to Quarter Two and contained a mixture of data, some was local and some was commissioned locally. The data had been ratified but it was a position in the past that helped to acquire a snapshot of progress across all Local Authorities across the country.

The Committee asked for clarification on point 1.3 "Adults- Successful completion of drug treatment, who do not represent within 6 months" the narrative stated that the decrease from 38.7% to 34.8% was not significant. Fiona advised the decrease was not as significant as to be concerned, overall it was above the national average other than the latest quarter but it would be flagged with providers.

Points 1.5 "Adults- Proportion of service users seen within 10 working days from Referral to Assessment for Drug Treatment" and 1.6 "Adults- Proportion of service users seen within 10 working days from Referral to Assessment for Alcohol Treatment" showed significant improvement (14.4% and 21.8% increases) from Quarter 1, yet the target was still coloured red. Fiona advised this was because the target for both was 100% so that target would be pushed to achieve in full.

The Committee requested clarification of the acronym LARC, Fiona confirmed this was Long Acting Reversible Contraception, such as an implant or an injection.

Point 3.3 "Percentage of children that receive a 6-8 week review by the time they reach 8 weeks" showed a drop from 88% to 54%. Fiona advised this was a substantial decrease that linked to the recording of the data and the staffing capacity to get the data in 6-8 weeks. This was being monitored closely.

The Committee made the comment that there was a lot of red within the scorecard, Fiona acknowledged this was disappointing, but advised that many targets had been stretched and were above the national average, the outcome was to achieve quality of contracts.

Point 3.1 "Percentage of pregnant women that receive an antenatal visit by a Health Visitor" was shown as a figure rather than a percentage, this was a typo within the document.

The mental health of children was mentioned in the scorecard but not specifically included as this was included on the scorecard for Children and Families, Mark advised this could be cross-referenced for the future.

The Committee considered the Performance for Adult services, this showed benchmarking Adult Social Care Outcomes Framework (ASCOF) indicators. Jill Broomhall, Director of Adult Social Care Operations advised the Committee that the full figures were not available until mid February and the full counting period would change at that point.

RESOLVED:

- (a) That colleagues from Health and Adult Social Care be thanked for their attendance and presentations;
- (b) That the scorecard be received and noted.

84 WORK PROGRAMME

The Chairman advised the Committee that the Spotlight Review of Mental Health Services across Cheshire East will be coming to the Committee for a full day on 12 April.

RESOLVED:

- (a) That the Work Programme be received and noted;
- (b) That the item for Integrated Carers Hub be moved to the 8 March; and
- (c) That the item for the Voluntary, Community and Faith Framework be moved to the 3 May.

85 FORWARD PLAN

The Chairman advised the Committee that an urgent item had been to Cabinet on the 6 February that related to Patient Passport- Delivering Access to Health and Care Records. The Committee requested this item be added to the Work Programme for 3 May.

The Committee noted the Early Help Framework had been to Cabinet to seek approval for the setting up of an Early Help Framework across the People Directorate in order to streamline the procurement of early help services. Mark Palethorpe, Acting Director Adults Social Services, confirmed the Framework would be implemented in October 2018, and be in a position to come to this Committee for performance review earlier in 2019.

RESOLVED:

- (a) That the Forward Plan be received and noted;
- (b) That Patient Passport be added to the Work Programme for 3 May 2018; and
- (c) That the Early Help Framework be added to the Work Programme for 2019.

The meeting commenced at 10.00 am and concluded at 11.15 am

Councillor S Gardiner (Chairman)



Delayed Transfer of Care: One Year On.

In February 2017, the Health, Adult Social Care and Communities Overview and Scrutiny Committee undertook a spotlight review to evaluate the subject of Delayed Transfers of Care (DToC) across Cheshire East.

The Committee took a full day and used a Parliamentary style select committee approach, in public, to consult with and question key partners as stakeholders. This enabled the gathering of evidence about how the system currently worked, whether it is effective, and made recommendations as to how improvements might be made across the whole system.

Following the review the Committee produced its findings, conclusions and recommendations in a formal report which was approved by Cabinet and sent to commissioners and providers for them to consider and agree to the recommendations.

Below are all of the recommendations in full, together with the current position statement from the relevant organisation to highlight the work that has taken place, over the last year, since the review.

Cheshire East Council:

			10
Key	Key Recommendation:	Response:	afi
Recommendation			U
On:			
Intermediate Care	Intermediate Care provision across Cheshire East is clearly	(South & Eastern Cheshire CCG)	
Packages, Step up	defined and identified.		
and Step down beds	This to include:	This has been actioned NHS South Cheshire CCG and NHS Eastern Cheshire	
and the Bed Based	 'Step up Beds', 'Step down Beds', 	CCG/East Cheshire NHS Trust have recommissioned the step up and step	
Review.	 Intermediate Care residential bed provision (e.g. 	down provision and worked with all partners including the Local Authority.	D
	Hospital-based provision, provisions in Care	Further work is underway across Cheshire East to improve the	5
	Homes)	intermediate care and reablement offer going forward.	Б
	Intermediate Care at Home	3	Ó
		(Cheshire East Council)	Ō
			D
		A 'Home First' model has been agreed. The scope of this model and the	L
		outcomes required are being finalised by commissioners. The model will	ユ

include all short term provision (from health and social care) which is focussed on enabling people to be as independent as possible and will include bed-based and home-based provision. The principles on which this model will be based are as follows:

- Alignment to Home First To ensure that our care philosophy is based on a guiding principle that patients should expect to be discharged to the place they call home as soon as possible
- Timely response Which includes the facility to provide rapid response for 'stepping up' from the community in order to prevent people attending or going in to hospital unnecessarily. This also incorporates the need to facilitate more rapid discharge from acute care
- **Simplification of 'categories' of intermediate care** To provide the basis against which all intermediate care is viewed in order to streamline the pathways into the services within
- Transfer to Assess To transfer people to the most appropriate intermediate care setting based on a proportional assessment which allows for a full assessment of need to take place outside of an acute setting
- Trusted Assessor To provide the necessary dependency rating tool(s) to ensure that the initial assessment of a person's needs is trusted, regardless of which professional undertakes it. This is fundamental in the delivery of effective intermediate care pathways
- Integrated Support To develop multi-disciplinary teams of staff to support people at home or in community beds, regardless of existing team 'titles' and service names. This multi-disciplinary approach should join-up intermediate care once an individual is supported within in order to facilitate movement between care 'categories'

		Coordination and wider access — To ensure that the model has a single coordination point to ensure that oversight of all available provision is maintained and duplication of effort is minimised. This should also ensure that those individuals within intermediate care are supported to access ongoing support, including long-term care, support in the community, mental health services or signposting to wider provision It is envisaged that implementation of the Home First model will be from June 2018.
Multi Working and hospital discharge process for patients and the Trusted Assessor Model.	Cheshire East Council lead on further developing a 'Trusted Assessor Model' of assessment whereby all relevant members of the multi-disciplinary team can access and input to a patient's shared medical/care records.	(Eastern Cheshire CCG) Partners have worked together to implement the new ways of working with assessment staff working at the EDFD as well as introduction of the frailty pathway.
		(Cheshire East Council)
		Cheshire East Council play a key role in the Integrated Discharge Teams in each of the hospitals. These are multi-disciplinary teams in which information is routinely shared in order to make appropriate and timely discharge arrangements for patients. This includes, where appropriate, sharing patient records. The Cheshire Care Record can be accessed by all members of the team. This record contains health and social care information about the individual.
Multi Working and		(South & Eastern Cheshire CCG)
hospital discharge process for patients	discharge process for patients must be started upon admission and models of discharge planning must be introduced which are	Partners have worked together to implement the new ways of working
and the Trusted		with assessment staff working at the Emergency Department Front Door as

Assessor Model.		well as introduction of the frailty pathway.
		Cheshire East Council
		Health and social care staff work together at all stages of the individuals' journey through hospital. This includes: diversion of people in A&E who do not need to be admitted to hospital; improving processes within hospitals to ensure interventions happen in a timely way; and arrangements for timely discharges when medically fit to leave hospital. There are work streams in place for each stage of the hospital journey and progress in each of these work streams is considered, and further action required agreed, at regular meetings of health and social care managers.
Sitrep data.	Cheshire East Council to explore the possibility of a 'Named Social Worker' for each Nursing Home or small group of homes.	(Cheshire East Council) All care homes have a nominated member of the locality Adult Social Care
		team allocated to them.
The Care Career		(Eastern Cheshire CCG)
Pathway.	and NHS England introduce/develop a clear career pathway which includes support for school leavers, apprenticeships, return to work opportunities and Skills for Care Training.	Mid Cheshire Hospital NHS Foundation Trust and the CCG have worked together and have put rotas in place further work is ongoing through workforce redesign
		(Cheshire East Council)
		We are working with Skills for Care and the Cheshire Career Hub, one of 5 Career and Engagement Hubs in the North funded via Health Education England to develop and link these initiatives across a Cheshire footprint. www.cheshirecareerhub.net
Domiciliary care	Cheshire East Council introduce Seven-Day working within the	(Eastern Cheshire CCG)
packages, safe	domiciliary care industry and the multi-disciplinary hospital	

transfer of care on	discharge team at weekends and Bank Holidays at both Leighton	Home care packages are retained for up to 7 days and this was extended to
weekends and bank	and Macclesfield Hospitals.	14 days over the winter period.
holidays and Seven Day working.		(Cheshire East Council)
		There are social workers on duty at both hospitals over the weekend and on bank Holidays. This is currently on a voluntary basis and further work is required to consolidate this arrangement. This is currently funded from iBCF. The CEC Care Sourcing team is moving to a seven day 8-8 model from April 2018. The new care at home contract will reinforce the need to work over seven days- this will be implemented in October 2018.
Sitrep data.	Sitrep data to be sent to the Portfolio Holders (Adult Social Care	Cheshire East Council
-	& Integration and Health & Communities)on a monthly basis and	
	that the Portfolio Holders report back to the Committee on a	Portfolio holders are regularly briefed and provided with the data.
	quarterly basis.	
The Care Career	To develop training for staff working in Care Homes dealing with	(Eastern Cheshire CCG)
Pathway.	mental health patients to enable the patient to stay in the area.	
		The CCG's have commissioned a project "Care Home improving quality care project". The facilitators are focusing on supporting nursing home staff with; advance care planning, caring for residents with dementia, best interest decision making, symptom management, appropriate and non-
		appropriate admissions, liaising with discharge teams, end of life care and bereavement.
		(Cheshire East Council)
		We are working with Care Quality Commission, Skills for Care and across Health and Care to look at how we could upskill all levels of staff within

		the independent sector, in particular registered managers.
Continuing Health Care.	The Committee have a standing item on the Work Programme to review delays in accessing CHC packages.	(South & Eastern Cheshire CCG) These are reviewed regularly as part of the Discharge to Assess process.
		(Cheshire East Council)
		See Continuing health care (A process is in place to reduce the delays, however more work is required).
The Better Care	The Better Care Fund Briefing note be produced for Members	(South & Eastern Cheshire CCG)
Fund.	including: activities included in the BCF (including clarity regarding those activities specifically required by NHS	The BCF planning for 17-19 has been completed.
	England/Department of Health. (DoH), funding mechanisms for BCF (including the administration of S256 and S75 monies) and	(Cheshire East Council)
	BCF metrics required by DoH/NHSE.	The Better Care Plan 2018-20 was agreed at the Health and Wellbeing Board on 26th September 2017 and clearly sets out the schemes of work, financial commitments and metrics. This plan now has robust governance around it and a monthly highlight report is produced to monitor progress. The plan is attached as an appendix to this report.
The Better Care	The BCF outcomes evaluation be presented to the Committee	(South & Eastern Cheshire CCG)
Fund.	including future BCF planning.	Schemes were evaluated in 16/17 and new schemes put in place to support the 4 BCF measures.
		(Cheshire East Council)
		See: above information on Better Care Fund.

Continuing	Health	A separate report be prepared for the Committee covering the	(South & Eastern Cheshire CCG)
Care.		statutory and legal position regarding CHC assessments, appeals	A monthly report is completed and shared at A/E delivery board that
		and care provision, how CHC is administered in Cheshire East,	covers CHC and DTOC.
		how CHC Assessments and Social Care Assessments are	
		integrated/synchronised to reduce DToC and what the financial	(Cheshire East Council)
		pressures are associated with CHC.	
			A process is n place to reduce the delays, however more work is required.

Cheshire East Portfolio Holders:

Key	Key Recommendation:	Response:	l
Recommendation			l
On:			ı
The Funding	The Cheshire East Portfolio Holders continue to lobby MP's about		-
Formula in respect	changing the national formula in respect of CCG's.		2
of CCGs.			ې
			١

Cheshire East Council and Eastern Cheshire CCG & South Cheshire CCG:

Key	Key Recommendation:	Response:
Recommendation		
On:		
Intermediate Care	Collaboration between CEC, CCG's and GP's work to change the	(Eastern Cheshire CCG)
Packages, Step up	delivery model for the Cheshire East heath and social care market	
and Step down beds	in order for it to become broader and to include more step-up	the CCGs are working with the Local Authority to ensure a joint contract
and the Bed Based	and step-down beds.	and specification for care homes and domiciliary care this will enable
Review.	·	market management and a fair cost of care. This work may result in fewer
		people requiring 24 hour care.
		(Cheshire East Council)

		See above on Home First Model.
Multi Working and	CEC and CCG's lead on developing a clear pathway for patients	(South & Eastern Cheshire CCG)
hospital discharge	presenting at the Emergency Department through to discharge.	
process for patients		A clear pathway has been agreed by all partners through the Discharge to
and the Trusted		Assess process. As well as the introduction of a patient leaflets that
Assessor Model.		informs patients about their stay and discharge options. Through existing
		services e.g. Frailty and the Improved Better Care Fund and Better Care
		Fund schemes we have increased the services supporting timely discharge.
		<u>Cheshire East Council</u>
		See: Multi Working and the discharge process for patients.

Cheshire East Council and Eastern Cheshire NHS Trust and Mid Cheshire Hospitals NHS Foundation Trust (MCHFT):

Key	Key Recommendation:	Response:	1
Recommendation			ı
On:			ı
Domiciliary care	Cheshire East Council and the NHS work with care providers	(South Cheshire CCG)]
packages, safe	(domiciliary, residential and nursing) to implement how the NHS		
transfer of care on	and Local Authority with (advice, training, support) will facilitate	The CCG are working with the LA on a new combined domiciliary care	
weekends and bank	better 'Safe Transfer of Care' out of hospital over the weekends	contract that will ensure that appropriate quality measures are in place.	
holidays and Seven	and Bank Holidays.	The CCG are also working with partners to extend 7 day assessments.	
Day working.			
		(Cheshire East Council)	
		Social Care and Health are currently involved in the recommissioning of	
		care home provision and new contracts will be in place by 1st October	
		2018. New contracts will include requirements of providers in relation to	
		accepting residents at weekends and on Bank Holidays.	

		The Care Sourcing Team from April 2018 assists in this process.
Domiciliary care packages, safe transfer of care on weekends and bank holidays and Seven Day working.	Cheshire East Council, and the NHS are to work with care providers (domiciliary, residential and nursing) and those in an Acute setting to achieve adequate appropriate medical staff cover to facilitate the peaks and troughs working towards a 7-Day service.	(Eastern Cheshire CCG) The CCG'S are working with the Local Authority on a new combined domiciliary care contract that will ensure that appropriate quality measures are in place. The CCG's are also working with partners to extend 7 day assessments.
The Care Career Pathway.	Cheshire East Council and NHS England develop a 'Care Career Pathway' for school leavers and older adults.	(Eastern Cheshire CCG) Mid Cheshire Hospital NHS Foundation Trust and the CCG have worked together and have put rotas in place further work is ongoing through workforce redesign (Cheshire East Council) We are linked to the work of Skills for Care and Skills for Health in developing a 'Care Career Pathway' for school leavers and older adults and linked to the work of the NW ADASS Workforce Strategy workstream.
Domiciliary care packages, safe transfer of care on weekends and bank holidays and Seven Day working.	Patients already receiving a domiciliary care packages when admitted to hospital must have their package retained.	(Eastern Cheshire CCG) Home care packages are retained for up to 7 days and this was extended to 14 days over the winter period. (Cheshire East Council) For people who are in receipt of home care on admission to hospital, the local authority continues to pay for that support for upto seven days. (This has been extended to fourteen days for the winter period). As long as the individual's needs remain largely the same as on admission, people can

therefore be discharged to an existing home care arrangement with the
provider they know within this period. This arrangement is currently being
evaluated under the BCF programme.

Eastern Cheshire CCG:

Key Recommendation On:	Key Recommendation:	Response:			
Intermediate Care Packages, Step up and Step down beds and the Bed Based Review.	Eastern Cheshire CCG to develop a model of Discharge to Assess beds in line with the arrangements between South Cheshire CCG and Cheshire East Council.	(Eastern Cheshire CCG) NHS Eastern Cheshire CCG have developed and implemented a model for Discharge to Assess beds (Assessment Outside of Hospital). This was implemented in August 2017. Cheshire East Council See: Home First Model			

Mid Cheshire NHS Foundation Trust:

Key	y Recommendation: Response:		
Recommendation			
On:			
Seven Day	Mid Cheshire Hospitals NHS Foundation Trust (MCHFT) are to be	(South & Eastern Cheshire CCG)	
Therapies.	invited to bring the evaluation of their seven-day therapy services		
	pilot for the Committee to scrutinise and evaluate the outcomes.	Happy to do this if we have a date	

All partners:

Key	Key Recommendation:	Response:
Recommendation		

On:		
Intermediate Care	Social Care and health partners engage with both Residential	(South & Eastern Cheshire CCG)
Packages, Step up	Care Home and Nursing Home providers to remove excess	
and Step down beds	provision of residential care to better utilise the needs of the	The CCGs are working with the Local Authority to ensure a joint
and the Bed Based	wider health care economy.	contract and specification for care homes and domiciliary care this will
Review.		enable market management and a fair cost of care. This work may
		result in fewer people requiring 24 hour care.
		Cheshire East Council
		Social Care and Health are currently involved in the recommissioning
		of care home provision and new contracts will be in place by 1st
		October 2018. Alongside the recommission there is also a review of
		fees being undertaken by an external company call C.co, a subsidiary
		of CIPFA (Chartered Institute of Public Finance and Accountancy) C.co
		have undertaken a review, the results of which will be given to
		Cheshire East on the 19th February for analysis. If approved by Cabinet, it is anticipated that the fee levels produced by this exercise
		will be incorporated into the new contract.
		will be incorporated into the new contract.

Eastern Cheshire NHS Trust and MCHFT:

Key	Key Recommendation:	Response:
Recommendation		
On:		
Domiciliary care	Alternatives to Emergency Department Doctors are to be	(South & Eastern Cheshire CCG)
packages, safe	considered e.g. Emergency Department Nurse Specialists.	
transfer of care on		This has been considered and primary care streaming is now in place.
weekends and bank		
holidays and Seven		
Day working.		

The (Care	Career	To develop means of mitigating the difficulties in recruiting	(South & Eastern Cheshire CCG)
Pathwa	ay.		Emergency Department medical staff including the training of Nurse Specialists.	Mid Cheshire Hospital NHS Foundation Trust and the CCG have worked together and have put rotas in place further work is ongoing through workforce redesign

Cheshire and Wirral Partnership:

Key	Key Recommendation:	Response:		
Recommendation				
On: Intermediate Care	Improvements to access and care provision for nations with late	(South & Eastern Charbire CCC)		
Packages, Step up	Improvements to access and care provision for patients with late stage Dementia.	(South & Eastern Cheshire CCG)		
and Step down beds	Stage Dementia.	Improved Better Care Fund - funding has been used to have		
and the Bed Based		Community Psychiatric Nurse input in the initial hospital triage process		
Review.		as well as input into the step down beds to ensure patients with		
neview.		dementia are support through appropriate care plans that will enable		
		early discharge. Further work is ongoing with Cheshire & Wirral		
		Partnership FT to ensure the right community support is available for		
		patients with dementia to be supported in their own home.		
		Cheshire East Council		
		<u></u>		
		CEC are moving community development officers and Local Area Co-		
		ordinators into the operational teams to ensure that patients with late		
		stage dementia have access not only to care and support services but		
		services within heir local communities. A plan to build on the CEC		
		connected community centres to make then 'dementia friendly' and		
		within the recommission of Care at home and accommodation with		
		care we will ensure improvements as part of the new contracts.		
		Cheshire & Wirral Partnership		

Cheshire & Wirral Partnership FT do not have any step down beds for Dementia, when we have approached people to access these beds they have confirmed that they can only be used for Physical Problems or discharge from the Medical wards not for patients with Dementia.

Community support- referrals can take weeks to be picked up by Smart teams and no support at all if people are self-funders.

Currently the dementia beds on Croft are gate kept by a consultant to consultant referral or in the absence of the consultant the referral is forwarded to the matron and ward manager.

We are currently piloting a discharge co-ordinator who his liaising with the families/nursing homes/CCG/Social care and the community teams this pilot is running for 6 months to ensure a timely discharge.

Eastern Cheshire CCG & South Cheshire CCG:

Key	Key Recommendation: Response:			
Recommendation				
On:				
Intermediate Care	Access to Continuing Health Care for patients with complex care	(South & Eastern Cheshire CCG)		
Packages, Step up	needs, be investigated and reviewed as a matter of priority.			
and Step down beds		This has been completed and a report is produced that is shared at		
and the Bed Based		A&E Delivery Board and the Continuing Health Care Board. The CCGs		
Review and on the		are continuing to work with NHS England Strategic Improvement		
subject of		Programme.		
Continuing Health				
Care.		Cheshire East Council		
		<u> </u>		
		A number of Discharge to Assess beds have been commissioned in		
		order that assessments in relation to eligibility for CHC funding can		
		take place in a more appropriate setting than hospital. There are		

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	ongoing discussions about the processes to support CHC	eligibility
	decisions.	



Current	Pic	ture	of	Ca	rers
Services	in	Che	sh	ire	East



- Multiple Providers and multiple contracts
- No integration
- No single point of access
- Separate contract for Young Carers
- Service led rather than Carer led
- Historic and traditional models of delivery

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Commissioning Question



"How can Cheshire East Council commission improved services for Carers that enable Carers to sustain their caring role and improve outcomes for Carers and their families; whilst offering a personalised approach and value for money?"

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Engagement a	and
Co-production	า



- Carers Strategy
- Adult Carers Survey 16/17
- JSNA Work, including survey and focus groups
- October Engagement Event
 - Setting the scene/Purpose for a Carers Hub

 - Joint Carers and Market Event
 Carers Living Well Fund developments
- - Market EventCarers Event

What Carers Told Us About Current Arrangements;



- Fragmentation of services
- Multiple phone calls to get to right service, no-one has the full picture
 of what support is available to carers
- Referrals and signposting to other services is inconsistent
- There is duplication of commissioned services—some things are being done by a few agencies and it could be done better and more costeffectively
- There is a lack of information and guidance out there that is readily accessible
- Communication is key and information needs to be available in a range of formats not just digital

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What Carers Told Us About How To Improve Services;



- Space to talk is important
- Peer support is valued, alongside groups and drop ins
- Want to tell our story only once not to lots of professionals
- Need for a One-Stop Shop physical and mobile base
- Outreach services are needed Carers can't always get out
- Personalised service needed everyone's situation is different
- Carer breaks are important
- Timely response to need is key

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Cheshire	East
Co	ouncil "

Led to the following Vision;

Our vision for a Cheshire East Integrated Carers Hub is for a high quality, effective, single point of access offering a range of diverse services to meet the needs of Carers that offer best value.

The service will focus on early intervention and prevention for adult and young Carers, while empowering people to achieve improved life chances, health and wellbeing outcomes.

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Commissioning Model



- Co-production approach
- Close Partnership work with CCGs, Social Care Colleagues and key stakeholders
- Co-produced development of Hub and Spoke model for future services
- 2 year contract with options to extend (plus 1 plus 1)
- Outcomes based approach aligned to BCF
- Co-produced Service Specification
- Fully Compliant OJEU Procurement Process
- Carers involved in selection process
- Preferred provider identified

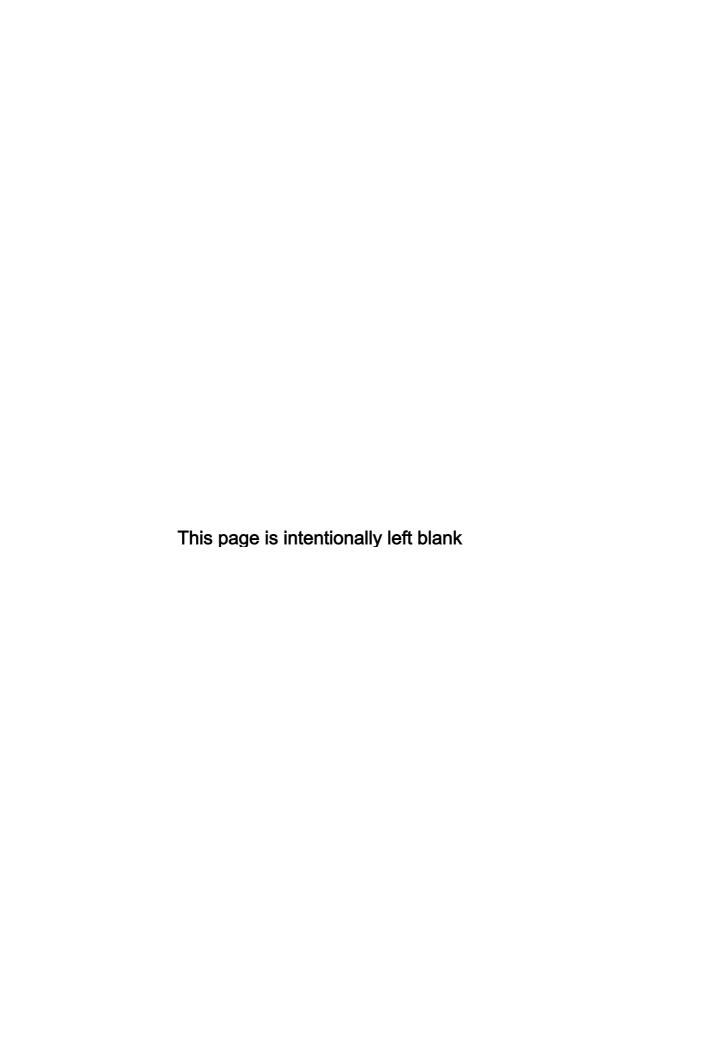
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Contract award



- Awarded the Integrated Carers Hub contract to the successful bidder, N-Compass North West
- Key reasons for Award
 - ranked highest for overall score for price and quality
 - bid offered value for money, with more investment in direct delivery of Carers support services and the Living Well Fund
 - bid demonstrated experience and ability to successfully develop a Carers Hub Model in Cheshire East
 - bid was particularly strong on their proposed approach to the development of a Hub and Spoke model while remaining Carer led and ensuring the voice of Carers is embedded

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Combined Health and Adult Social Care Overview and Scrutiny Committee 2017/18 – updated January 2018

Health and Adult Social Care

Future Meetings

Formal Meeting	Formal Meeting	Formal Meeting	Formal Meeting	Formal Meeting	Formal Meeting
Date: 8th March	Date: 12 th April 2018	Date: 3 rd May	Date: 14th June	Date: 5 th July 2018	Date: 13 th
2018	(Spotlight Review)	2018	2018	Time: 10:00am	September 2018
Time: 10:00am	Time: 09:30am	Time: 10:00am	Time: 10:00am	Venue: Committee	Time: 10:00am
Venue: Committee	Venue: Committee	Venue:	Venue: Committee	Suites, Westfields	Venue: Committee
Suites, Westfields	Suites, Westfields	Committee	Suites, Westfields		Suites, Westfields
		Suites,			
		Westfields			

Essential items

<u>Item</u>	Description/purpose of report/comments	<u>Outcome</u>	Lead Officer/ organisation/ Portfolio Holder	Suggested by	Current position	Key Dates/Deadlines	age Z/
Spotlight review of Mental Health services across Cheshire East	A one day spotlight review to assess the provision for Mental Health services across Cheshire East To incorporate the 5 Year Forward View- Mental Health Investment Proposals for SCCCG and ECCCG.	People live well and for longer	Associated health partners Linda Couchman, Nichola Glover- Edge, Clare Watson (SCCCG), Jerry Hawker (ECCCG), Sheila Cumiskey (CWP), Healthwatch	Linda Couchman	Scoping Group needed from Committee	12 th April- 9.30am start.	/ Agenda Iten

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Combined Health and Adult Social Care Overview and Scrutiny Committee 2017/18 – updated January 2018

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Delayed Transfer of Care	Follow up from Spotlight Review (Feb 2017) and Final Report (July 2017)	People live well and for longer	Nichola Glover- Edge + Associated health partners	Chairman and Mark Palethorpe	Partners asked to review key recommendations and agree them by 17/09/17	8 th March 2018
Integrated Carers Hub	To receive a presentation by Nichola Glover-Edge, Director of Commissioning, on the current offer for Carers Services across Cheshire East, the role of the Commissioners and the contract due to go live in April 2018.	People live well and for longer	Nicola Glover- Edge	Chairman	Presentation to Committee.	8 th March 2018
Cheshire & Wirral Partnership	Review of Autism screening at Cheshire's custody suites. A campaign to identify suspects with, or suspected of having, a condition on the Autistic Spectrum.	People live well and for longer	CWP	Committee	Subject came via Quality Account.	3 rd May 2018
Quality Accounts	To receive a presentation to review the Quality Account 2017/18 and submit comments for inclusion in the Account.	People live well and for longer	Cheshire & Wirral Partnership, East and South Clinical Commissioning Groups	Standing Item	ТВА	3 rd May 2018
Patient Passport- Delivering Access to Health and Care Records.	TBA	People live well and for longer	Fiona Reynolds	Committee	ТВА	3 rd May 2018
Cheshire and Wirral Partnership NHS Trust	Consultation results- Mental Health	People live well and for longer	CWP/ECCCG/S C&VRCCG	Committee	Pre-Consultation proposal agreed Dec 2017	June 2018 (possibly July)

Combined Health and Adult Social Care Overview and Scrutiny Committee 2017/18 – updated January 2018

Care4CE Update	Presentation to the Committee	People live	Linda	Committee	Action from	14 th June 2018
	about Care4CE	well and for	Couchman		meeting on the 15	
		longer			June 2017	
Palliative Care	An update in the current position to	People live	TBA	Chairman	Arrangements to	June/July
Update	evaluate the end of life care across	well and for			be scheduled	
	Cheshire East.	longer				
North West	Impact assessment on patient care	People live	NWAS	Committee	Follow up from	TBC
Ambulance Service	in light of the changes to	well and for			presentation by	
(NWAS)	Ambulance target measures	longer			Jerry Hawker	
Early Help	Performance review following	People live	Nichola Glover-	Committee	Implementation-	2019
Framework	implementation October 2018.	well and for	Edge		October 2018.	
		longer				

Monitoring Items

<u>Item</u>	Description/purpose of report/comments	Outcome	Lead Officer/ organisation/ Portfolio Holder	Suggested by	Current position	Key Dates/Deadlines
Health & Adult Social Care Performance Scorecard	TBA	People live well and for longer	Linda Couchman		ТВА	Every Quarter: Q1-13 th Sept Q2- 6 th Dec Q3- 7 th March Q4- Mid July '19
Healthwatch	A representative of Healthwatch be invited to attend to the Committee with an outcomes led 12 months progress review	People live well and for longer		Committee	Last update May 2017	3 rd May 2018
Local Safeguarding Adults Board	6 Month update on the implementation of the Improvement Plan.	People live well and for longer	Jill Broomhall/ Sandra Murphy/Katie Jones	Committee	Geoffrey Appleton presented Dec 2017	June/July 2018

Possible Future/ desirable items

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Forward Plan

Key Decision and	Decisions to be Taken	Decision Maker	Expected Date of	Proposed Consultation	How to make representation	Private/ Confidential	
Private			Decision		to the decision	and	
Non-Key					made	paragraph	
Decision						number	

Key Decision	Decisions to be Taken	Decision Maker	Expected Date of Decision	Proposed Consultation	How to make representation to the decision made	Private/ Confidential and paragraph number
CE 17/18-23 Building an Investment Portfolio	 To authorise the Executive Director of Place to commission consultants to search for investment opportunities that fit within the criteria set out in the report. To delegate to the Executive Director of Place in consultation with the Portfolio Holder for Regeneration and the Portfolio Holder for Finance and Communities and in consultation with the Director of Legal Services and the Director of Finance and Procurement: the decision to acquire; and the decision to establish management arrangements for the newly-acquired asset. 	Cabinet	6 Feb 2018		Andy Kehoe	N/A

Key Decision	Decisions to be Taken	Decision Maker	Expected Date of Decision	Proposed Consultation	How to make representation to the decision made	Private/ Confidential and paragraph number
CE 17/18-26 Sydney Road Replacement Bridge - Scheme Implementation	To update Cabinet on progress with the scheme and seek authority to: enter into an implementation agreement with Network Rail for the construction of the scheme; accept the newlyconstructed bridge into Council ownership upon payment of an appropriate commuted sum by Network Rail and to enter into an asset transfer agreement, a two-party bridge agreement and any easement agreements with Network Rail as necessary; authorise officers to enter into discussions with land owners, utility companies, Network Rail and third parties in relation to acquiring the necessary land and acquiring granting rights to deliver the scheme; implement the required temporary road closure for the scheme; and confirm the funding strategy.	Cabinet	6 Feb 2018		Chris Hindle	N/A

Key Decision	Decisions to be Taken	Decision Maker	Expected Date of Decision	Proposed Consultation	How to make representation to the decision made	Private/ Confidential and paragraph number
CE 17/18-32 Early Help Framework	To review, engage and co- produce a new more effective offer for the commissioning of early intervention and prevention services via a framework, and to authorise the officers to take all necessary actions to implement the proposal following the prescribed procurement process, including entering into a contract with suppliers.	Cabinet	6 Feb 2018		Nichola Glover- Edge	N/A

Key Decision	Decisions to be Taken	Decision Maker	Expected Date of Decision	Proposed Consultation	How to make representation to the decision made	Private/ Confidential and paragraph number
CE 17/18-33 Consultation Approval for the Cheshire East Admission Arrangements and Co- ordinated Scheme 2019- 20	The Local Authority must consult on its admissions arrangements as a minimum every 7 years. Consultation took place between 28 November 2017 & 10 January 2018 and the feedback considered. The Portfolio Holder is recommended to approve the coordinated scheme and admission arrangements for 2019 and subsequent years, following the 6 week public consultation period. The updated scheme and arrangements will be implemented and apply to applications for places in all publicly funded mainstream primary and secondary schools (i.e. including academies) for the school year 2019-20 and beyond. The admission arrangements include the overall procedure, practices, criteria, published admission number (PAN) and supplementary information to be used in deciding on the allocation of school places.	Cabinet Member for Children and Families	Not before 16th Feb 2018		Jacky Forster	N/A

Key Decision	Decisions to be Taken	Decision Maker	Expected Date of Decision	Proposed Consultation	How to make representation to the decision made	Private/ Confidential and paragraph number
CE 16/17-47 Medium Term Financial Strategy 2018- 21	To approve the Medium Term Financial Strategy for 2018-21, incorporating the Council's priorities, budget, policy proposals and capital programme.	Council	22 Feb 2018		Alex Thompson	N/A
CE 17/18-14 Congleton Leisure Centre	To recommend to Cabinet the appointment of the preferred bidder for the redevelopment of Congleton Leisure Centre; to submit the awarded design to planning; and subject to this, to commence construction and the redevelopment of the facility.	Cabinet	13 Mar 2018		Mark Wheelton	Exempt - para 3
CE 17/18-15 Implementation of the Homelessness Strategy 2018- 2021	To approve and adopt the Homelessness Strategy, commit to the resources detailed within the Strategy for the lifetime of the Strategy, and authorise officers to deliver the actions contained within the Strategy.	Cabinet	13 Mar 2018		Lynn Glendenning	N/A

Key Decision	Decisions to be Taken	Decision Maker	Expected Date of Decision	Proposed Consultation	How to make representation to the decision made	Private/ Confidential and paragraph number
CE 17/18-16 CERF Alternative Pension Scheme	To approve the appointment of an alternative pension scheme provider for the CERF group of companies; and to approve the closure of the LGPS to all new starters in the CERF group of companies from 1st December 2017.	Cabinet	13 Mar 2018		Peter Bates, Chief Operating Officer	Fully exempt - paras 3, 4 & 5
CE 17/18-27 North West Crewe Package - Procurement Strategy	To authorise the Executive Director Place, in consultation with the Portfolio Holder for Environment, to approve the preferred procurement strategy for North West Crewe and to authorise the officers to take the necessary actions to commence the procurement process.	Cabinet	13 Mar 2018		Chris Hindle	N/A

Key Decision	Decisions to be Taken	Decision Maker	Expected Date of Decision	Proposed Consultation	How to make representation to the decision made	Private/ Confidential and paragraph number
CE 17/18-28 Available Walking Routes Phase 2A	 To confirm that the route between Mobberley and Knutsford Academy and Knutsford Academy, The Studio is deemed an 'available' walking route. Therefore free home to school transport will be withdrawn for current and new pupils living in Mobberley within 3 miles of the Academy, effective from 1 September 2018. To acknowledge the feedback from the public engagement and agree that the proposed withdrawal of transport shall be amended to address some of the concerns raised. To agree that a subsidy of £192 per annum be paid to all affected families for the remainder of their child's attendance at their respective schools. 	Cabinet	13 Mar 2018		Jacky Forster	N/A

Key Decision	Decisions to be Taken	Decision Maker	Expected Date of Decision	Proposed Consultation	How to make representation to the decision made	Private/ Confidential and paragraph number
CE 17/18-29 Education Travel Policy	To note the outcome of the consultation in respect of the revised suite of travel policies; and to agree that the revised travel policies be implemented with effect from 1st September 2018.	Cabinet	13 Mar 2018		Jacky Forster	N/A
CE 17/18-35 Review of Council Wholly- Owned Companies and Alternative Service Delivery Vehicles	To consider proposals following a comprehensive review of the Council's wholly-owned companies and alternative service delivery vehicles.	Cabinet	13 Mar 2018		Chris Allman	N/A
CE 17/18-36 North West Crewe Package - Land Assembly and Compulsory Purchase Order Strategy	To authorise the Executive Director of Place, in consultation with the Portfolio Holder, to proceed with the land assembly strategy required to deliver the North West Crewe scheme. The North West Crewe Package forms an important part of the Council's vision and strategy for sustainable economic growth as set out in the Local Plan and unlocks a number of housing and employment sites by improving traffic movements and transport links in northern Crewe.	Cabinet	13 Mar 2018		Chris Hindle	N/A

Key Decision	Decisions to be Taken	Decision Maker	Expected Date of Decision	Proposed Consultation	How to make representation to the decision made	Private/ Confidential and paragraph number
CE 17/18-37 A Dynamic Purchasing System for Care and Support for People with a Learning Disability and/or Mental Health	To seek approval to establish a dynamic purchasing system for the future procurement of care and support services for individuals eligible for adult and children's social care support, including those in transition to adulthood who have a learning disability and/or mental health.	Cabinet	13 Mar 2018		Nichola Glover- Edge	N/A
CE 17/18-38 Children's Home Commissioning	Cheshire East Council is looking to optimise the quality and cost-effectiveness of the Children's Residential provision it delivers for cared for children. Cabinet will be asked to delegate authority to the Acting Executive Director People in consultation with the Portfolio Holder for Children and Families to make the decision on award of contract for a Children's Residential Home tender.	Cabinet	13 Mar 2018		David Leadbetter	N/A

Key Decision	Decisions to be Taken	Decision Maker	Expected Date of Decision	Proposed Consultation	How to make representation to the decision made	Private/ Confidential and paragraph number
CE 17/18-41 Better Care Fund - Agreement of Section 75 for 2018/19- 2019/20	That Cabinet support the Council to continue the current arrangements and enter into two new Section 75 partnership agreements from 1 st April 2018 until 31 st March 2019 with local health partners, with the option to continue for a further period of one year.	Cabinet	13 Mar 2018		Nichola Glover- Edge	N/A
CE 17/18-42 Strategic School Improvement Fund - Award of Grant	To seek formal approval to receive external DfE funding to the value of £638,452 as recently awarded to Cheshire East Council as the named lead in a successful bidding process.	Cabinet	13 Mar 2018		Mark Bayley	N/A
CE 17/18-31 Recycling Bank Review	To seek authority for officers to implement the Council's recycling bank strategy.	Cabinet Member for Environment	March 2018		Ralph Kemp	N/A
CE 17/18-5 Cheshire East Council Housing Strategy 2018- 2023	To consider and adopt the Cheshire East Council Housing Strategy.	Cabinet	10 Apr 2018		Karen Carsberg	N/A
CE 17/18-39 Highway Service Contract Procurement	To authorise the Executive Director Place to award the Highway Service Contract to the preferred bidder.	Cabinet	10 Apr 2018		Paul Traynor	Partly exempt

Key Decision	Decisions to be Taken	Decision Maker	Expected Date of Decision	Proposed Consultation	How to make representation to the decision made	Private/ Confidential and paragraph number
CE 17/18-43 North West Crewe Package - Funding and Delivery Strategy Update	To update Cabinet following determination of bids for central government funding; and to authorise the Executive Director Place in consultation with the Portfolio Holder for Environment to consider a report on the funding and delivery strategy for the package and, subject to capital finance group, to progress with the full delivery of the scheme.	Cabinet	10 Apr 2018		Chris Hindle	N/A
CE 17/18-30 Cemeteries Strategy	That Cabinet be asked to consider the draft Cheshire East Cemeteries Strategy and approve it for consultation; and to agree that, subject to consideration of the outcome of the consultation, the Strategy be adopted as Council policy by delegated officer decision.	Cabinet	8 May 2018		Ralph Kemp	N/A

Key Decision	Decisions to be Taken	Decision Maker	Expected Date of Decision	Proposed Consultation	How to make representation to the decision made	Private/ Confidential and paragraph number
CE 17/18-44 Congleton Link Road - Final Approval to Underwrite Funding Gap, Appoint Winning Contractor and Submit Final Business Case	To seek approval to confirm the scale and formal underwriting of the funding gap for the Congleton Link Road, approve the final business case for submission to the Department of Transport, confirm the selectin of the winning contractor and undertake limited advance ecological works at risk.	Cabinet	8 May 2018		Paul Griffiths	N/A

Key Decision	Decisions to be Taken	Decision Maker	Expected Date of Decision	Proposed Consultation	How to make representation to the decision made	Private/ Confidential and paragraph number
CE 17/18-34 Cheshire East Common Allocations Policy Review	Cheshire East currently has a Common Allocations Policy in place which was approved on 31 March 2015 and sets out how social housing will be allocated across the authority in accordance with Part VI of the Housing Act 1996. Since 2014 there have been a number of case law updates and central government guidance, which has potential implications for Cheshire East and has prompted the Strategic Housing Service to undertake a review of its existing Common Allocations Policy to ensure that it is lawful and cannot be readily open to challenge. In April 2018, all local authorities will be subject to the duties brought about by the Homeless Reduction Act. Cheshire East will be expected to provide accommodation and support to a wider range of individuals for longer periods.	Cabinet Member for Housing, Planning and Regeneration	Not before 12th Jun 2018		Karen Carsberg	N/A